

Heartland Kidney Network

Long Term Catheter Reduction
through a
Person and Family Engagement
and
Utilizing the Forum Of ESRD Networks'
Catheter Reduction Toolkit

February 16, 2017



Welcome & Thank You

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2017 Dialysis Catheter Use Reduction

Purpose of this webinar

- ❖ Goal
- ❖ Three Tracks
- ❖ Facility Specific Interventions
 - ❖ Patient Engagement
 - ❖ *Catheter Reduction Toolkit - developed ESRD Network Forum*
- ❖ *Root Cause Analysis*
- ❖ *Next Steps*



Goal

A reduction in the rate of long-term catheter use among prevalent patients by at least 2 percent in dialysis facilities that have a >10% rate of long-term (≥ 90 days) catheter use in prevalent patient at baseline. The baseline period shall be September of the prior calendar year, and the re-measurement period shall be the last day of the last month of the third quarter of the contract year.



Resource: ESRD Statement of Work

Team - Three Tracks

- ❖ Track 1 Focus on surgeons that create dialysis vascular access and toolkit (n=35)
- ❖ Track 2 Focus on the using the toolkits quality improvement approaches (n= 77)
- ❖ Track 3 Collaborate with a national workgroup focusing on toolkit usage (n=15)



2017 Dialysis Catheter Use Reduction Clinic Specific

Special initiative to reduce long term dialysis catheters by:



Adding the Patient Voice



ESRD Forum: Catheter Reduction Tool Kit

<http://esrdnetworks.org/>



Person and Family Partner

Why you should want to be part of this person and family partnership team.



HHS - Partnership for Patients

The U.S. Department of Health and Human Services (HHS) is working with public and private partners to achieve two core goals

1. Keeping patients from getting injured or sicker in the health care system
2. Helping patients heal without complication by improving care transitions

Mission:

To help patients “take care into their own hands.”



Institute of Medicine

Part of the Institute of Medicine (IOM) six improvement aims is patient centered care:

1. Care should be respectful and responsive to patient preferences, needs, and values. Furthermore, patient values should guide all clinical decisions.



National Quality Strategy Aims

Healthcare that honors each individual patient and family, offering voice, control, choice, skills in self-care, and total transparency, and that can and does adapt to individual and family circumstances, and to differing cultures, languages and social backgrounds.



National Quality Strategy Aims

- ❖ All patients will be asked to provide feedback on their experience of care, which healthcare organizations and their staff will use to improve care
- ❖ All patients will have access to tools and support systems that enable them to effectively navigate and manage their care
- ❖ All patients will have access to information and assistance that enable them to make informed decisions about their treatment options



Centers for Medicare and Medicaid Services

As part of any onsite visits to dialysis facilities, incorporate discussion, education, and evaluation of how the dialysis facility has implemented patient and family centered care.



Centers for Medicare and Medicaid Services

1. Review and discuss with the facility whether the QAPI program incorporates patient and family participation.
2. Review for the presence of patient and family meetings (e.g., patient council, support groups, vocational rehabilitation groups)



Successful Person and Family Partnership in Network 12

2015

16 dialysis facilities participated in a patient and family engagement project to increase fistulas and decrease catheters. Comments from participants:

- * Patients do give the best input and it cannot be forgotten. Continuous education is the key and to instill in them they are their best advocate.
- * Patients need additional information on access options prior to starting dialysis.
- * Patient engagement survey results empowered patients to select surgeons based on outcomes.
- * We identified a need for patient education in regards to assessment and care of their access.
- * Improving communication with hospitals pre discharge=improving outcomes.



Patient Engagement Webinar



Save the Date:

March 21, 2017 @ 1:00pm CT



Root Cause Analysis

Coming to you Soon!



Forum of ESRD Networks' – Resource

2011

Catheter Reduction Toolkit

Developed by the Forum of ESRD Networks' Medical Advisory Council (MAC)

The Forum MAC has developed a series of QAPI toolkits to assist dialysis facilities in meeting the requirements of the Conditions of Coverage.

Forum Medical Advisory Council (MAC)
The Forum of ESRD Networks

First publication: August 1, 2009
Revised August 2011

THE NATIONAL
FORUM
OF ESRD NETWORKS

PDSA – Pages 6, 7, 8, & 9

PDSA Form - Page 10



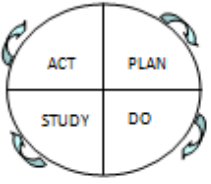
ESRD Forum - PDSA Worksheet

PDSA WORKSHEET

(Adapted from the Institute for Healthcare Improvement © 2004)

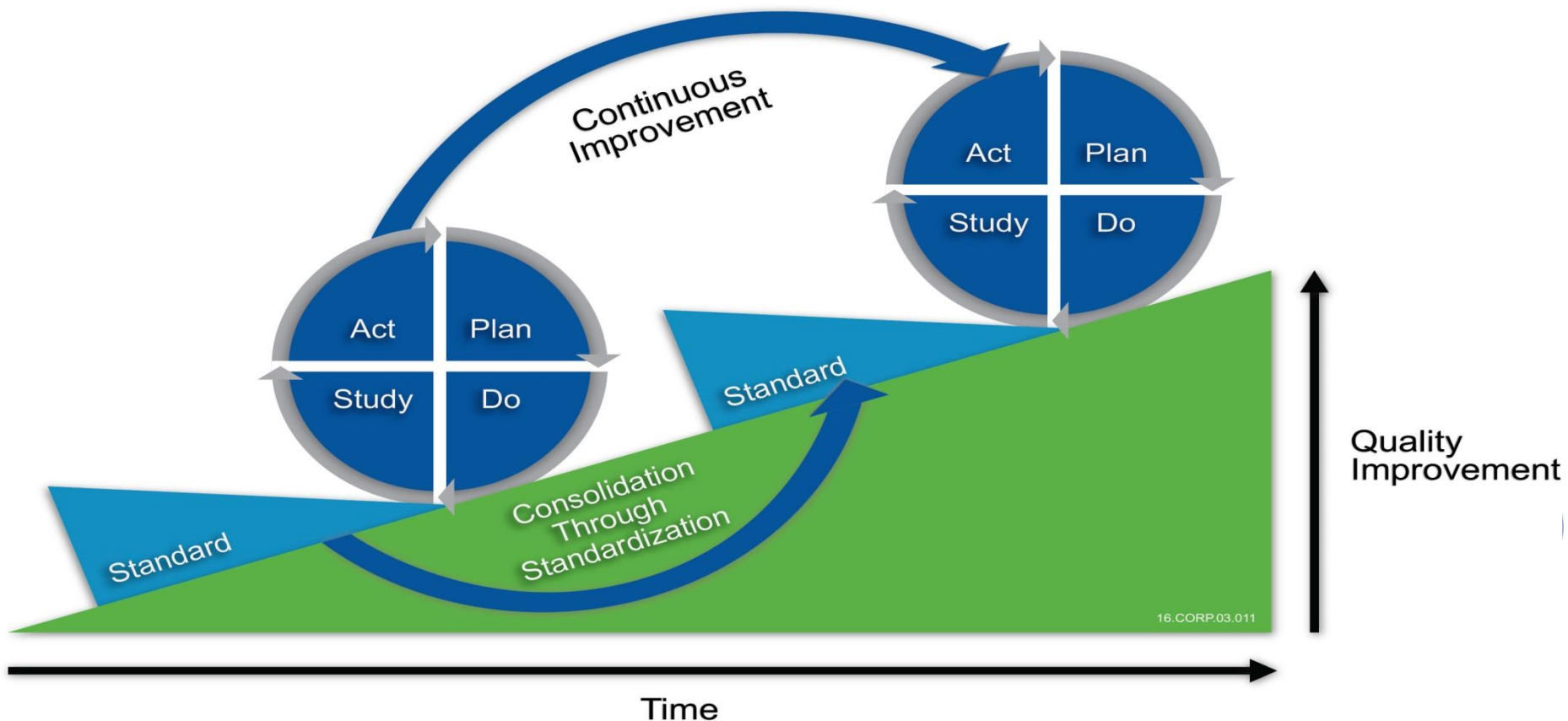
CYCLE #:

DATE:

	<p>Task:</p> <p>Project:</p> <p>Contact:</p>
<p>BACKGROUND:</p>	
<p>PLAN: What is the objective of this improvement cycle?</p>	
<p>Predictions (what do we want to have happen):</p>	
<p>Plan for change or test: who, what, when, where</p>	
<p>Plan for collection of data: who, what, when, where, how will we collect it?</p>	
<p>DO: Was the cycle carried out as planned? What did we observe that was not a part of our plan?</p>	
<p>STUDY: How did or didn't the results of this cycle agree with the predictions that we made earlier?</p>	
<p>List what new knowledge we gained by this cycle:</p>	
<p>ACT: List actions we will take as a result of this cycle:</p>	
<p>Plan for the next cycle:</p>	



Quality Improvement Model for Sustainability



Heartland Kidney Network

All Tools & Forms Found
Heartland Kidney Website

Webinar Information posted by Friday
February 17, 2017

1. Forum of ESRD Networks
Catheter Reduction Tool
2. *Facility Acknowledgment Form*
3. *PDSA Worksheet*
4. *Project-At-A-Glance*



The screenshot shows the top navigation bar of the Heartland Kidney Network website. The navigation bar is blue and contains the following elements from left to right: a small logo with the text 'Heartland Kidney Network' and 'We're Here For You.', the slogan 'We're Here For You.', and four menu items: 'HOME', 'ABOUT US', 'PATIENTS & FAMILY', and 'PROVIDERS'. Below the navigation bar is a large photograph of five diverse children (three girls and two boys) standing outdoors with their bicycles. Overlaid on the bottom left of the photograph is a dark grey box containing the text 'WE'RE HERE FOR YOU' in large, bold, white letters. Below this text is a smaller line of text: 'Heartland Kidney promotes and facilitates high quality care standards for dialysis and kidney transplant patients in Iowa, Kansas, Missouri, and Nebraska.' In the bottom left corner of the screenshot, there is a larger version of the Heartland Kidney Network logo, which consists of a stylized map of the four states (Iowa, Kansas, Missouri, Nebraska) with a blue star in the center, all enclosed in a blue oval with the text 'Heartland Kidney Network' and 'We're Here For You.' below it.



Next Steps

- ❖ Form your units teams
 - ❖ Patients & Family Members
 - ❖ Medical Director
 - ❖ Corporate Leaders
 - ❖ Facility Director/Clinic Manager
 - ❖ Vascular Access Manager
 - ❖ Surgeons
- ❖ Discuss initiative – Complete PDSA
 - ❖ Team Meetings
 - ❖ Quality Improvement Meeting
- ❖ Have Medical Director and Team Members complete and sign Facility Acknowledgment Form



Next Steps – Time Lines

RCA:
Due February
8, 2017

- Complete your Root Cause Analysis
- Link: [Catheter Reduction Root Cause Analysis](#)

Huddle Up:
Week of
February 20,
2017

- Huddle Up with your team to discuss your RCA and complete “PDSA Worksheet” from the Catheter Reduction Tool Kit PDSA Worksheet

Submit to
Network:
February 28,
2017

- Facility Team Acknowledgement Form
- PDSA Worksheet



Thank You

Your Turn!

Best Meeting Time?
Questions

