

Come and Be a Part of the Action!  
Make a Difference!



## Help Heartland Kidney Network build a better patient experience!

Are you a dialysis or transplant patient or a caregiver or family member of a patient? Have you ever felt like your concerns were not heard, especially when you knew you could do something that would change things for the better? Have you ever had an idea, but felt reserved about sharing it or didn't know how to go about it? **Well, here is an opportunity!**

We invite you to join Heartland Kidney Network in improving the patient experience at your dialysis clinic and for all dialysis clinics in Iowa, Kansas, Missouri and Nebraska. Use your skills and unique experience to promote patient- and family-centered care throughout our region.

- **Who:** Dialysis and transplant patients or caregiver/partner, or family member of a patient
- **What:** Join the Patient Advisory Council or become a Network Patient Representative at your clinic and work directly on various quality improvement projects.
- **How:** Complete an application for the Patient Advisory Council or to be a Network Patient Representative and fax it to 816-880-9088. Or call 800-444-9965 for more information.

To hear from other patients and learn more about these great opportunities to share your experiences to empower dialysis patients and promote patient- and family centered care join our next Network Connection Call:

**Tuesday, December 5, 2017**

**12:00 – 1:00 pm**

1. Join the webinar from your computer, tablet or smartphone at  
<https://global.gotomeeting.com/join/554197389>

**and/or**

2. Join the conference call: 888-537-7715

Passcode: 639 70 481#

**For more information  
check out the  
My Kidney Kit – My  
Network: PAC and NPR  
pages at your clinic or at  
[www.mykidneykit.org](http://www.mykidneykit.org) or  
visit us at  
[www.heartlandkidney.org](http://www.heartlandkidney.org)**



920 Main Street, Suite 801, Kansas City, MO 64105

Patient Toll-Free Number: 800-444-9965

Fax: 816/880-9088